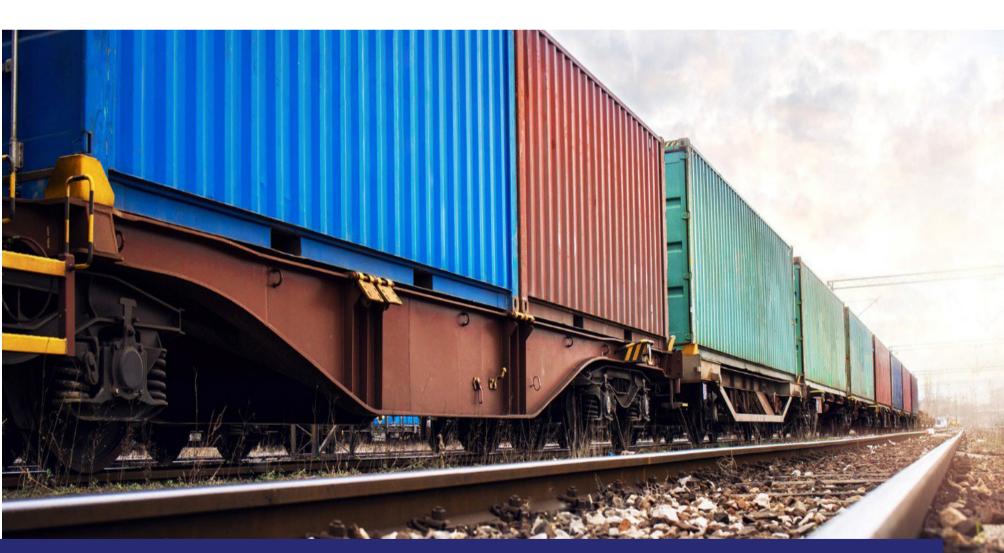
#### **CUSTOM BRAND PROFILE**



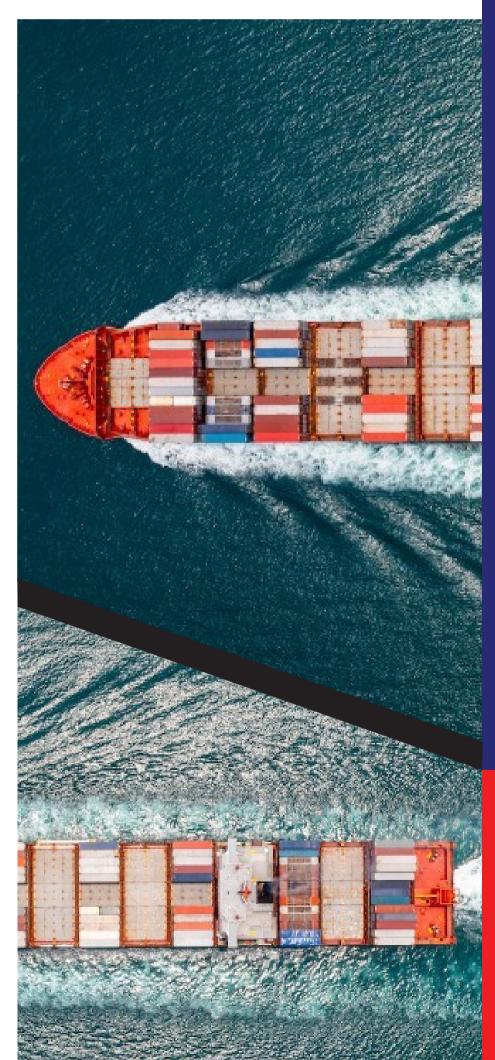
Townlink Freight is a LICENSED customs clearing and freight forwarding company that offers a diversified range of freight services in Malawi and beyond. Founded in 1999.

AIR FREIGHT I OCEAN FREIGHT I RAIL FREIGHT ROAD FREIGHT I CLEARING AGENTS I IMPORT & EXPORT



Want A Quote? Call Us: +265 888 638 266/ 999 953 210 +265 888 837 711/ 999 368 771 Email Us: info@townlinkfreight.com msomanje@townlinkfreight.com

## BRAND SUMMARY ... ABOUT US



Townlink Freight is one of Malawi's longest established freight companies. It's known to be the fastest growing brand in the logistics sector. The company provides top-notch freight services across Malawi and beyond; Air, Ocean, Rail and Road freight services, Customs Clearance and Contract Logistical Services in partnership with a network of agency partners worldwide.

James Chiomba founded Townlink Freight in 1999, then trading as BD Cargo before a spin-off in 2010 to create two separate business units and this officially gave birth to Townlink Freight. BD Cargo continued to operate as a heavy machinery hire business. Our long experience in the customs and clearing industry gives us competitive advantage to help cargo owners in efficient movement of their goods.

At Townlink Freight, we believe that clients need peace of mind whilst they process movement and clearance of their goods, so when we deliver, and clients testify to the fact that they are satisfied with the service given, it motivates us and encourages our team to even go an extra-mile in service delivery. We have now made exceptional customer service our STANDARD. You can entrust us with all your freight needs!

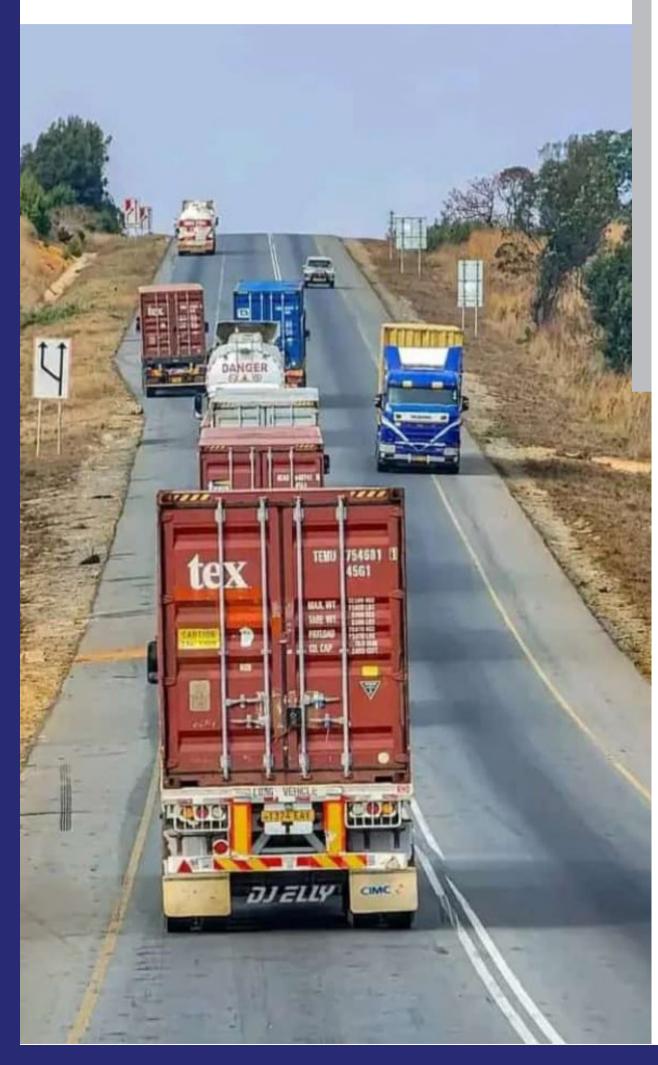
Townlink Freight is trusted by businesses across various industries including manufacturing, agriculture, mining, petroleum, retail and so much more. We provide end-to-end logistics solutions, from documentation to warehousing and final delivery of cargo, optimizing your entire supply chain needs.

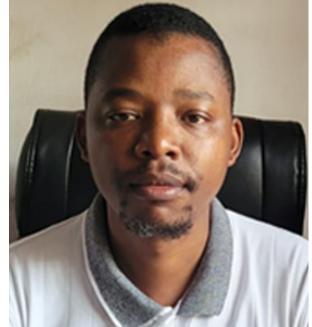
#### **OUR SERVICES**

- Air Freight.
- Ocean Freight.
- Rail Freight.
- International Road Haulage.
- Customs Clearance
- Warehousing & Contract Logistics.

# MEET OUR EXPERT TEAM

We believe in action at every point





MICHAEL SOMANJE Phone: +265 999 953 210 Email: msomanje@townlinkfreight.com



FREEMONT TEMBO Phone: +265 995 514 730 Email: fremonttembo@townlinkfreight.com



ENITOR MAULANA Phone: +265 995 911 992 Email: enitormaulana@townlinkfreight.com

# BRAND POSITIONING

At Townlink Freight, our vision and mission statements guide everything we do. They shine a light, enabling us to drive innovation, collaboration and competitiveness, ensuring we provide top-notch customer service to our customers and partners.

#### **Our Mission**

To constantly exceed customer expectations by providing superior logistical, freight forwarding and global transportation solutions including cargo brokerage and logistics services.

#### **Our Vision**

To create a customer focused and Africa wide logistics brand that meets the needs of suppliers, distributors, exporters, importers and individuals in the commodities supply chain by providing consistently quality services such as; air freight, ocean freight, road freight, international cargo haulage, customs clearing and warehousing.

#### **Our Values**

- We Value Talent.
- We Value Trustworthiness.
- We Value Dedication and Team Spirit.
- We Value Excellence & Customer Focus.



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## WHY CLIENTS CHOOSE TOWNLINK FREIGHT



- Customer-Focused Approach.
- Global Network Which Assures Presence in Key Countries.
- Licensed Customs Clearing Agents.
- Diversified Logistics Services.
- Top Notch Representation of Stakeholders in the Supply Chain.
- Conveniently Represented in Manned Borders.

### Find Us:

Kenyata Drive, Old Uni-freight Premises, Blantyre. MALAWI